

SATISFYING OUR CUSTOMERS

The ability to satisfy an ever-growing customer base is essential if we are to maintain continued prosperity. Each customer entrusted to us for safekeeping is, therefore, an important asset.

Earning your confidence in our ability to provide for your security is the foundation of our business. Accordingly, our activities must, at all times, focus on your wants and needs.

Our central monitoring station must ever strive to exceed your expectations by strictly adhering to any instructions given while ensuring absolute integrity in signal processing, providing swift, accurate emergency response, and maintaining polite, courteous verbal communication.

Through the safe protection of you: your person, your property and your assets, we seek to provide you with an improved quality of life thereby gaining your trust, loyalty and complete satisfaction.



ENJOY THE BENEFITS!

- ✓ Chances of being burglarized reduced 300-400%
- ✓ Monitoring Certificate (Save up to 20% on your property insurance)
- ✓ Protection for your home and business 24/7, 365 days a year
- ✓ Peace of mind knowing what matters most to you is protected
- ✓ 24 / 7 Customer Support
- ✓ One-Touch signal for Police, Fire or Medical Response
- ✓ Product & Service Warranty
- ✓ Elegant, bright and easy to read security yard signs & window decals
- ✓ Security system monitoring just makes sense!

**RELIABLE
SECURITY SYSTEMS Ltd**

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**RELIABLE
SECURITY SYSTEMS Ltd**



**Monitoring
Brochure**



Why Is Monitoring Your Property So Important?



Residential & Commercial break and enters are unfortunately all too common occurrences. Even with past statistics it is almost impossible to anticipate where or when a break-in is going to occur.

Each premise, unless suitably secured, offers the opportunity for a break and enter with resulting theft and property damage.

That's why **"an alarm system connected to a police dispatch service"** is considered the most effective way to prevent a burglary.

This is the business of alarm monitoring and emergency response. It is the act of being on guard, round the clock, to ensure that personal harm and destruction of property are avoided. It is providing a service which benefits those around us by making the world a safer place in which to live.

Monitoring Helps Protect Against

- | | |
|---|---|
| <input checked="" type="checkbox"/> FIRE & SMOKE | <input checked="" type="checkbox"/> HOLD-UP |
| <input checked="" type="checkbox"/> MEDICAL | <input checked="" type="checkbox"/> FLOODING |
| <input checked="" type="checkbox"/> INTRUSION | <input checked="" type="checkbox"/> GLASS BREAK |
| <input checked="" type="checkbox"/> CARBON MONOXIDE | |

How Does Monitoring Work?

Your alarm system communicates with our monitoring station by sending a signal from its control panel via the telephone line or other communication device at the premise.



Our trained and experienced operators monitor your property 24/7, and should an alarm signal be received:

1. **The alarm system contacts or sensors** detect any intrusion or change then activate the alarm
2. **The control panel** takes control of the premise's telephone line and dials our monitoring station
3. Through the magic of modern telecommunications technology, **our operators'** automatically display pertinent details of the situation and the property's profile
4. The receiving operator initiates **response procedures** specifically set up with the client
5. Our monitoring station automatically **archives** all alarm activity to proactively identify suspicious trends surrounding maintenance issues and user problems. In addition, this information is available to the alarm owner.

Signals pour into the station, within seconds operators swing into action, first calling the premise to verify, then dispatching police, fire and other emergency services, and notifying responsible parties of any action taken.

Enhanced Protection ... Peace of Mind without the Telephone Line

We recommend having one of the following back-up connections should your telephone signal be disrupted or comprised:

- **Long Range Radio** : Transmits signals over a radio frequency
- **Mobile** : Transmits signals over the control channel of existing cellular networks. Because this signal is on a different channel than voice traffic, it has a larger range. This service is ideal for locations not equipped with a telephone line, or as a backup for landlines
- **Internet** : Transmits signals over an internet connection



Our Monitoring Station



Certified by Underwriters' Laboratories of Canada, our local monitoring station is unquestionably among the most effective security facilities in North America. All staff are fully trained in order to meet our high standards as well as exacting requirements of ULC. So rest assured that with **Reliable Security Systems**, you can enjoy exceptional service, professional security expertise and peace of mind day in and day out.